

Introduction

This Financial Services Guide (**FSG**) is issued by Tura Capital Pty Ltd ('Tura Capital') ABN 88 669 306 487 (**Tura Capital, we or us**) is designed to provide important information about:

- who we are;
- the financial services and financial products we are authorised to provide.
- how we are remunerated for these services and products.
- any potential conflicts of interest.
- how we meet privacy standards.
- our internal and external complaints handling procedures; and
- how you can contact us.

About Tura Capital

Tura Capital is a wholly owned subsidiary of DNR Capital Pty Ltd (ABN 72 099 071 637) ('DNR Capital'), and is a Corporate Authorised Representative ('CAR') of DNR AFSL Pty Ltd (ABN 39 118 946 400, AFSL No 301658)

Tura Capital has been appointed as the Investment Manager for the following registered managed investment schemes:

- Tura Capital Global Small & Mid Cap Fund (ARSN: 667 101 635, APIR code PIM6047AU)

Financial services of Tura Capital

We are authorised as a CAR of DNR AFSL Pty Ltd to provide financial services restricted to:

applying for, acquiring, varying or disposing of a financial product on behalf of another person in respect of the following classes of products:

- a. basic deposit products
- b. deposit products other than basic deposit products
- c. foreign exchange contracts
- d. derivatives
- e. debentures, stocks or bonds issued or proposed to be issued by a government; and
- f. securities.

We are authorised to provide the above financial services to both retail, wholesale and institutional clients.

The Trust Company (RE Services) provide responsible entity services to the managed investment scheme that Tura Capital has been appointed as Investment Manager for. The Trust Company is part of the Perpetual Limited group of companies which has been in operation for over 135 years. Perpetual Limited ABN 86 000 431 827 is an Australian public company that has been listed on the Australian Securities Exchange for over 55 years.

Documents for Retail Clients

The Product Disclosure Statement (PDS) and Target Market Determination (TMD) of each managed investment scheme that Tura Capital acts as the Investment Manager for is available at [Investor Centre - TURA Capital](#) The PDS and TMD of each managed investment scheme contains important information regarding the features, benefits, risks and fees applicable to that scheme. You should read the PDS and TMD carefully to enable you to make an informed decision about whether to invest in the scheme.

Remuneration

If you invest in any of our financial products, Tura Capital will receive remuneration in relation to your investment in that financial product. This remuneration may include:

- Management fees based on a percentage of the funds under management
- Performance fees based on the returns generated

We may also be entitled to recover expenses incurred on behalf of the financial product or service. The expense recoveries and remuneration we will receive will be set out in the financial product's PDS.

There are no commissions or fees payable to Tura Capital staff directly for any general advice or service delivered.

Tura Capital staff receive a salary and may receive bonuses and other benefits from time to time. Bonuses and other benefits are subject to factors such as company performance, volume of sales and performance of the individual employee. However, these bonuses and other benefits are at no additional cost to you.

You may receive advice about our products from financial advisers who are not employed by Tura Capital. Your adviser is required to set out their remuneration in the FSG and/or Statement of Advice they give to you. If you have an ongoing fee arrangement with your financial adviser, they must also provide you with a fee disclosure statement on an annual basis.

Insurance Coverage

Tura Capital holds professional indemnity insurance cover that is compliant with s 912B of the Corporations Act 2001 (Cth) (Act) which we view as adequate having regard to the nature of our business and the potential for compensation claims. This insurance cover extends to losses arising from the conduct of former employees or representatives of Tura Capital whilst they were in our employment.

Conflicts of interest

Potential conflicts may arise between the interests of investors, us, our related parties or other third parties (including service providers appointed by us). Where a conflict arises, we give priority to investors' interests. We have policies, procedures, and organisational arrangements in place to manage conflicts of interest.

From time to time, Tura Capital's directors may hold interests in shares or invest in financial products issued by Tura Capital or our related companies.

Your privacy

We are committed to protecting your privacy and ensuring the security of your information. Our Privacy Statement outlines how we collect, use, disclose and protect your personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs). You can access our Privacy Statement on our website or request a copy from us by contacting: compliance@dnrcapital.com.au

For complaints concerning privacy matters which have not been resolved to your satisfaction, you can lodge a complaint with the Office of the Australian Information Commissioner via their online Privacy Complaint Form, available at <https://www.oaic.gov.au/privacy/privacy-complaints/>.

Complaints

At Tura Capital we are committed to providing our customers with a quality customer service experience. We know that despite our best efforts, occasionally things may go wrong. If that happens, we want you to tell us. Resolution of complaints is a priority to us as it gives us the opportunity to improve our service. Please see contact details on the last page.

How will your complaint be handled?

If we cannot solve your problem on the spot, we will let you know within 24 hours who is handling your complaint and how long it is likely to take for it to be resolved. We aim to resolve all complaints within 5 business days. If this is not possible, we will keep you informed on our progress. If your complaint cannot be resolved promptly, we will take responsibility and work with you to resolve the matter. If you feel your complaint has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority, or AFCA.

AFCA provides fair and independent financial services complaint resolution that is free to consumers. Website www.afca.org.au Email info@afca.org.au Phone 1800 931 678 (free call) In writing to Australian Financial Complaints Authority GPO Box 3, Melbourne VIC 3001 Time limits may apply to complain to AFCA and so you should act promptly or otherwise consult the AFCA website to find out if, or when, the time limit relevant to your circumstances expires

Contact us

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